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KPI Business Solutions
KNOWLEDGE, PERFORMANCE, IMPACT

Company Profile

KPI Business Solutions is comprised of experienced and well established training professionals with an exceptional proven track record in their fields.

KPI Business Solutions specialise in delivering high quality training to Corporate, SME's and Government Sectors.

Our mission is to provide high quality training solutions, which focuses on the skill transfer and adopts a pragmatic, hands on approach. Through our training we endeavour to ensure that delegates return to the workplace having gained the knowledge and insight to substantially improve performance and productivity.

Our programs are developed with a bespoke focus, to ensure a "best fit" initiative for your organisation as sometimes, one size doesn't fit all. Programs are developed in line with company objectives, standards and deadlines.

Our experts experience and skills, in conjunction with their ability to deliver training in an engaging and interactive manner have been fundamental to their quality and success.

Clients

- Pharmaceutical and Biotechnology
- Medical Device
- Bio Medical
- Healthcare
- Agri Business
- Chemical Manufacturing
- Oil and Gas
- Automotive and Electronic Manufacturing
- Shared Services
- Charitable Organisations
- ICT
- FMCG
- Construction, Civil and Utilities



Courses

- Intro to Lean Six Sigma
- Lean Six Sigma Green Belt
- 5S Workplace Organisation
- Documenting Management Systems
- Root-Cause Analysis (Problem-Solving)
- GMP for Manufacture of Medical Devices
- Internal Quality Audit for Medical Devices
- Technical Writing Skills
- Effective Cleaning of a Cleanroom
- Professional First Line Management
- Management Skills for Technical Professionals
- Developing and Using Emotional Intelligence
- Managing Conflict and Difficult Situations
- Coaching and Giving Feedback
- Leading and Supervising Teams
- Effective Workplace Coaching Skills
- Reducing Stress in Your Team
- Development and Implementation of Successful Appraisal Program
- Talent Management and Succession Planning
- Train the Trainer for Industry
- Leadership and Management Development
- People Management Development
- Personal Development Planning
- HR Policies and Procedures
- Interviewing Skills for Managers
- Recruitment and Selection Training
- Time Management
- Assertiveness
- Change Management Facilitation
- Attendance Management
- Team Building
- Project Team Workshop Facilitation
- Disciplinary and Grievance Training
- Strategy Development and Implementation
- Customer Service



Anne Pettit

Anne Pettit is a human resource consultant with in excess of 25 years of experience in managing teams, functions and businesses of varying sizes and complexities. Anne holds a Masters in Strategic Human Resource Management and a Masters in Social Science in Human Resource Development. A Fellow of the Chartered Institute of Personnel and Development and the Irish Institute of Training and Development Anne has worked on numerous HR Projects and Assignments for both SME's and National and Multi-National organisations. In addition to managing ongoing outsourced HR projects, Anne has also managed a number for reorganisation and restructuring projects, advising senior management teams on strategic and operational issues. Anne also works on special HR Projects including Investigations, high level Union Negotiations, Labour Court Representation and EAT Representation. As a talent development specialist Anne focuses on the strategic management and soft skills, having previously worked in a lecturing capacity for UCC, NUI Maynooth, the IMI and the IITD on a multitude of topics. Anne has also spoken at various conferences including HR Ireland and Legal Island on a variety of topics including Employee Relations, Employment Law, Attendance Management etc.



Contact Anne on 086 – 827 4844 or email anne.pettit@kpi.ie

Chris Bulman

Chris Bulman has over 25 years' experience within the medical device industry, holds an Honours Degree in Business Management, a Diploma in Process Engineering, is a Certified Lean Six Sigma Black Belt and also holds a Certificate in Learning and Development Practice. During this period Chris has managed both functional and cross functional teams, has been responsible for setting goals and putting plans in place to ensure these goals were met. Chris has a unique insight into business operations as he has worked at all levels across organisations allowing him to be adaptable within a business. Having been involved in industry over an extended period Chris has experience in areas such as training and development, 5S, kaizen, VSM, hoshin planning, Kanban, visual management, validation, and DMAIC. Chris has been involved in technical training across the private and public sectors and MNC's in areas such as lean six sigma, cleanroom operations, quality, GMP and packaging and labelling. Chris has led process improvement teams in Ireland and acted as an internal consultant at overseas facilities and has also been a company representative on the IMDA Skillnet steering committee.



Contact Chris on 087 – 975 6686 or email chris.bulman@kpi.ie

Victoria Pettit

Victoria Pettit holds a Masters in Human Resource Management and a Higher Diploma in Personnel Management, with additional qualifications in the areas of Learning and Development and Emotional Intelligence. As a consultant, Victoria has extensive experience in partnering with client companies, inclusive of SME's and MNC's. Victoria has been actively involved in successful acquisitions, mergers, close out and disposal of companies as per client requirements, on both national and international levels, where the demonstration of competencies in areas such as due diligence were a prerequisite. Victoria is also competent in high end company investigations, developing organisational strategies, and implementation of same, from both onsite and remote perspectives. Employee relations', including Union negotiations is also a key skill. As a human resource development professional Victoria specialises in the areas of HRM, HRD, Emotional Intelligence, Employment Law, Conflict Management and soft skills training in both academic and organisational environments.



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